

# Returns Policy

All products can be returned within 10 days of receipt, provided the item is sealed, unused and in the original packaging. If 10 days have gone by since your purchase, unfortunately we cannot offer you a refund or exchange.

Return credit will be issued by the original payment method upon receipt and inspection of the product(s) returned. Shipping charges are non-refundable and will be deducted from the return amount due. Customers are responsible for return shipping costs, including any brokerage fees, duties, and taxes when applicable.

Once your return is received and inspected, we will send you an email and notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and credit will automatically be applied to your credit card or original method of payment, within a certain number of days.

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [info@gecko-marine.com](mailto:info@gecko-marine.com) and we will contact you shortly to provide all steps needed to proceed with the return.

Returns sent back to the manufacturer will not be processed or accepted.

If you are shipping an item over \$100.00, you should consider using a trackable shipping service or purchasing shipping insurance. We do not guarantee that we will receive your returned item.

## Restocking Fees

A restocking fee will be issued for return requests and will be deducted from the return amount., The fee is 35% of the item(s) cost. The restocking fee helps cover the costs of restocking item(s).